

## FOR IMMEDIATE RELEASE May 5, 2021 Meghin Delaney Communications Director CONTACT: pressroom@nvhealthresponse.nv.gov

## COVID-19 Press Bulletin for 5-5-2021

Carson City, NV — Today, Caleb Cage, Nevada COVID-19 Response Director and Karissa Loper, Bureau Chief for the Bureau of Child, Family, and Community Wellness were joined by Heidi Parker, executive director of Immunize Nevada to provided updates on Nevada's ongoing COVID-19 response and vaccination efforts in Nevada during a call with members of the media.

This bulletin provides facts, figures, and informational items from the call. As a reminder, data is provided in a dashboard on the home page of the <u>Nevada Health Response</u> website.

## SUMMARY:

- As of today, Nevada has logged 317,088 cases, with the 14-day rolling average of daily cases being 248.
- Nevada has now completed a total of 3,222,597 molecular tests since the beginning of COVID-19.
- The test positivity rate over the last 14 days is 5.7%.
- As of May 4, 1,940,266 COVID-19 vaccine doses (By Resident County) have been administered and reported to Nevada WebIZ.

- 46% of the population 16 and older have initiated vaccination and 34% of the population 16 and older have completed vaccination.
- The Mobile Vaccination Units, or MVUs, have completed their first route and will be returning to administer second doses of Pfizer and also provide the opportunity for people to be vaccinated with the one-shot Janssen vaccine.
- The MVU tour has been a valuable opportunity for Nevadans in many of our rural and frontier communities to be vaccinated.
- Almost 2,900 doses have been administered on the northern route and a little over 2,100 doses have been administered on the southern route so far.
- The northern MVU is in Gerlach today and will be in Lovelock on Friday and the southern unit is in Goldfield today and will be in Tonopah on Friday.
- It has been a successful collaboration as we work to meet people where they are, in their own communities.
- A goal of the Immunization Program continues to be to ensure people are able to be vaccinated where they are most comfortable.
- As the response continues the Immunization Program is looking more toward the traditional vaccination model and have been enrolling and allocating doses to private providers since late March.
- We know many people have questions about the vaccines, their side effects and possible concerns about their own health that they prefer to discuss with their trusted medical provider.

- Currently 275 providers are fully enrolled with the Nevada State Immunization Program to receive COVID-19 vaccine and that list is growing each week.
- We encourage others who would like to provide the COVID-19 vaccine to their patients to reach out so Immunization Program staff can have an enrollment discussion about what works best for them as a provider, and for their patients.
- Hospitals, family practices, OB/GYNs, specialty providers, pediatricians, rural health clinics, occupational health centers and other provider types are all enrolled and able to order vaccine.
- More than 97,000 doses have been delivered to private provider types in 11 Nevada counties. Providers can enroll to serve their own patients as well as host public-access clinics depending on their office capacity.

## Immunize Nevada - Heidi Parker, Executive Director

- As we continue to work to end the COVID-19 pandemic, we recognize the importance of accessibility and equity, getting as many people as possible the information they need to find COVID-19 vaccine appointments and updates.
- To make scheduling a COVID-19 vaccine appointment and getting information about the vaccine more accessible, live chat support was recently added to <u>NVCOVIDFighter.org</u>, Nevada's statewide COVID-19 vaccine information and appointment scheduling hub.

- Since live chat soft launch was added to the website on April 23, there have been more than 1,500 chats, and representatives are responding in 8 seconds, on average.
- The effort was a collaboration between Immunize Nevada and the Nevada Department of Health and Human Services, Division of Public and Behavioral Health.
- Accessibility has been a cornerstone of the COVID-19 vaccine rollout, and this step increases digital accessibility.
- The live chat is staffed by the same team that manages Nevada's vaccine hotline. As with the hotline, representatives can answer questions, help users navigate the website and help schedule COVID-19 vaccine appointments.
- Nevadans now have more ways to access important information about COVID-19 vaccines and appointments:
  - o Independently via the website <u>NVCOVIDFighter.org</u>
  - Over the phone using Nevada's vaccine hotline at 1-800-401-0946, 7 a.m. to 8 p.m. daily
  - Through the live chat at <u>NVCOVIDFighter.org</u>, 8 a.m. to 8 p.m. daily
  - In off-hours, users can send an email via the chat, and representatives will respond when they return.
- Google Translate in integrated into the live chat feature, so chat representatives will be able to accommodate multiple languages.
- Nevadans are also encouraged to talk to their doctor or pharmacist to address any questions they may have about a vaccine will protect them against COVID-19.

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